

Terms & Conditions

Last updated: 05/05/25

These Terms & Conditions ("T&C") govern the use of the Delivered website and the subscription services provided. By using our website or subscribing to Delivered, you agree to comply with and be bound by these terms. If you do not agree to these terms, please refrain from using our services.

1. Overview of Delivered

Delivered is a monthly Christian letter subscription service. Through this service, we offer subscribers thoughtfully curated packages that include letters, scripture cards, and other related items to uplift and inspire.

2. Acceptance of Terms

By accessing and using our website and services, you accept and agree to these T&C, as well as any additional guidelines, policies, or rules posted on the website. We reserve the right to update or modify these T&C at any time, and such changes will be effective immediately upon posting on this page. Please review these T&C periodically to stay informed of any updates.

3. Use of the Website

You may access and use our website solely for personal and non-commercial purposes. You agree to abide by all applicable local, state, and international laws and regulations when using our site. You must not use the website in any manner that could damage, disable, or impair the operation of the website.

4. Subscription & Payment

- Subscriptions are billed monthly. By subscribing, you authorize Delivered to charge your provided payment method on a recurring basis.
- Payments are processed through secure third-party payment providers. You are responsible for providing accurate payment information.
- Subscription fees may change over time, and we will notify you of any such changes before they take effect.
- If you cancel your subscription, you will continue to have access to the services until the end of your current billing cycle.

5. Shipping & Delivery

- Delivery times vary based on your location and country and can take a few weeks to arrive. However, if you have not received your package by the end of the month, please contact us directly for a replacement.
- We are not responsible for any postal delays, lost packages, or issues arising once the package is in transit.
- Shipping fees are included in the subscription price.

7. Cancellations & Refunds

- You can cancel your subscription at any time through your account settings or by contacting our customer support team. Cancellations must be made at least 48 hours before the next billing date to avoid being charged for the upcoming month.
- We do not offer refunds once a package has been dispatched.

8. Intellectual Property

All content on the Delivered website, including but not limited to logos, text, graphics, images, and product designs, is the intellectual property of Delivered or its licensors and is protected by copyright laws. You may not use, copy, reproduce, or distribute any of the content without express written permission from Delivered.

9. Account Suspension and Termination

We reserve the right to suspend or cancel your subscription at our sole discretion if we suspect any fraudulent activity or violation of these T&C. You may also choose to terminate your account at any time by contacting us.

10. Disclaimers & Warranties

- Delivered makes no representations or warranties of any kind, express or implied, regarding the accuracy, reliability, or availability of our services.
- We do not guarantee that our products will meet your specific expectations.
- Delivered is not responsible for any damages arising from the use of our website or services.

11. Limitation of Liability

To the fullest extent permitted by law, Delivered shall not be held liable for any indirect, incidental, special, or consequential damages resulting from the use of our website or services.

12. Changes to the Service

We reserve the right to modify, suspend, or discontinue any aspect of the Delivered service at our discretion, with or without notice. We are not liable for any changes made to the service or disruptions to the subscription experience.

13. Governing Law

These T&C are governed by and construed in accordance with the laws of the United Kingdom. Any disputes arising from these terms shall be resolved in the appropriate courts of the United Kingdom.

14. Contact Information

For any questions or concerns regarding these T&C, please contact us at info.holliefree@gmail.com